

TYPES OF ORDERS

Ready Made/Quick-Ship (Non-Custom)

- * Pre-made, on our shelf
- * Same-day shipping (on orders received by Noon, Pacific Time)
- * Most cost-effective solution for patients who fit the standard sizing

Made-to-Order (Non-Custom with Options)

- * Made-to-Order from standard size pattern
- * Same cost advantage as ready-made
- * Ships in 7 business days of confirmation date
- * Patient's choice of color, fabric and style
- * Non Returnable

Custom

- * Use where custom engineering or pattern work is required
- * Pre-order price quotes available upon receipt of patient's measurements
- * Garments designed for nearly every body part and any manageable size
- * Ships in 10 business days of confirmation date
- * **Guaranteed to Fit:** providing accurate measurements and all required patient information have been submitted with initial order
- * Non Returnable

At the Bottom of each Made-to-Order/Custom Order Form are several options:

- *Garments needed immediately - choose **48 Hour Rush**, with a 25% Up-Charge.*
 - *If reduction in circumference is expected, choose the **Prepaid Alteration Option** (more info on page 9).*
- ***Quote and Proceed** option is for verification of cost and to proceed with the order.*
- ***Quote Only** option is for insurance authorization. Order is held in pending file.*

Lymphedema & Rehab Supplies

- * Standard size patterns
- * Ships in 3 business days of confirmation date
- * **Lymphedema Supplies** designed for clinical use
- * **Rehab products** created for acute edema, sports injuries and physical medicine